

## Member Service Representative (MSR)/Teller

The MSRs are the Credit Union's lead member service personnel, working directly with members to process deposits and withdrawals, provide account information, and answer questions about the Credit Union's policies and products. This is a highly customer-focused role, requiring careful attention to detail and a friendly, outgoing personality.

Additionally, MSRs are expected to drive member engagement and support overall goals by cross-selling the Credit Union's products and services to members.

### Qualifications and Experience:

- Associate degree in a business-related field
- Proficient in Microsoft Office Suite
- Excellent communication skills, both oral and written
- Minimum of one year experience in the service industry
- Excellent interpersonal skills
- Knowledge of Credit Union services would be an asset

Applications along with a Resume/CV should be submitted to the Grand Bay Co-operative Credit Union Ltd, Lalay Grand Bay, or emailed to **gbccu@cwdom.dm** on or before **March 25, 2024**. Only shortlisted applicants will be contacted.